

# FAQ

## Downloadable e-Patterns

### How do I view the e-patterns?

You will need **Adobe Reader**™ and can download it free [here](#).

### I love the design can I share it with my friends?

No. Sorry. Digital pdf patterns are protected by the same copyright as paper patterns. Please do not share them, copy them, sell them or otherwise reproduce them, other than for your personal use.

### My pattern doesn't want to print?

This might be a case by case question- but if you have downloaded a larger scale pattern, such as The Flapper purse or Quarter and Dime quilt, you will need to go into **Adobe->File->Print->Page Scaling** In the drop down box associated with **Page Scaling** select the **Tile Large Pages** option. This will print the large pdf onto a couple-a-six sheets and allow you to tape the pieces back together. I know, its a bit frustrating, but its the best way to offer the larger scale patterns in a digital/printable format.

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## Shipping Questions:

### Do you ship internationally?

Yes.

### Do you ship to APO/FPO addresses?

Heck yeah, I do. Thanks for your service!

### When do I get my items?

I try to ship within 48hours. On occasion (holidays, emergencies) the shipping time might be a bit longer. If that is the case, I will try to let you know via email.

## **How do you ship your items?**

I ship everything [USPS](#) priority or first class depending on the weight of the item purchased. I definitely will combine shipping costs- just ask. I will use flat rate shipping boxes when applicable.

## **Will you gift wrap and send the item straight to someone else's address?**

Yes, I can do that. I'll need to know via email or [Etsy](#) conversation BEFORE you make the purchase, though.

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## **Pattern Questions/Concerns:**

ReannaLily Deisgns tests each pattern both in-house and with outside pattern testers. We try our hardest to put out a great quality pattern with no errors, but hey, we're all human, right?? If you find an error in a pattern, please [let us know](#). Any hiccups will be listed here.

## ***Sleepy Stars RD2022***

On 5th fabric (binding fabric)? Second line should be : Cut **32** pieces of template C. \*Note: This piece is asymmetrical. **16** with the point to the right and **16** to the left.

One the 8th fabric Template G same corrections as above.

One the 9th fabric (yellow) Cut **8** squares 4 7/8" x 4 7/8" then divide these squares in half to yield **16** triangles.

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## **Business Questions:**

### **What type of payments do you accept?**

I accept cash, check, money order or [paypal](#). I prefer paypal because its instant, you can charge it, and there's a solid record of payment. I know you want your items asap. Incidentally, you can pay with a check or credit card through paypal. When paying with a check or money order, I will wait for the payment to clear

before the items are shipped.

### **Why is your Etsy shop a different name from your business name?**

I chose to use llyrric for my finished goods store so that my [Etsy seller ID](#) and Ebay seller ID would match. My husband chose the llyrric name a very long time ago. My pattern shop on Etsy is [reannalilydesigns.etsy.com](http://reannalilydesigns.etsy.com).

### **Do you accept used, ripped or stained uniform donations?**

Yes. As long as the uniform is no longer needed by your service member, I can use it. I can cut around any rips/stains and would be honored to have your donation. Please send an [email](#) to get the mailing information.

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### **Recommendations:**

#### **Where can I get a name tape for my recycled uniform bag?**

If you do a google search, you'll find quite a few places that offer custom nametapes. Personally, I like to support a fellow military spouse or find a local business person with an embroidery machine. Purchase the blank nametape at the Military Clothing Sales shop and take it to your local embroidery person. They generally can exact color match your fabrics to their threads and offer more interesting fonts.

Jenn Miller, military spouse and creative mind behind [My Bragg Bag](#), also offers custom name tape embroidery service. Contact her directly to get your name tape.

#### **Who would you recommend for machine quilting service?**

[ReannaLily Quilts!](#) Of course.

Need a t-shirt quilt or computerized-guided longarm quilting? Contact my friend at [The Dandelion Quilt Company](#).

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### **Fun Questions:**

## **How did you come up with the name?**

For some reason, this is seriously the most Frequently Asked Question- The name is similar to Tiger Lily of Peter Pan. Instead of Tiger, Jen used her middle name, Reanna.

## **What fabrics do you sew with?**

I like to sew with cotton woven fabrics. I am able to work with a wide variety of fabrics though, from quilt store cottons, to sheer organza to satin and velvet. My favorite fabric lines are printed by [Michael Miller](#), [Free Spirit](#) and [Westminster](#).

## **How long have you been sewing?**

I learned to sew when I was around 10... maybe 9 years old. My mother taught me the basics. I made my first quilt when I was 17. I graduated from LSU with my degree in Fashion design when I was 22. So to answer your question- I've been sewing a while!

## **What kind of sewing machine do you use?**

I sew with an Elna 3007. Its a mechanical, non-electronic, non-embroidery machine. It is pretty basic and has a small collection of decorative stitches. This particular model is no longer produced.

## **Where do you stand with the PETA people?**

I am a designer, not a veterinarian, and therefore, I do NOT sew animals, leather or fur.